



information
and privacy
commission
new south wales

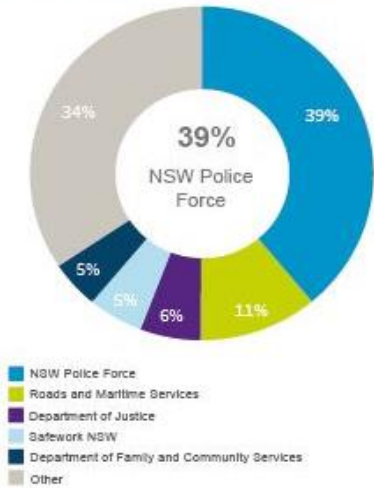
GIPA Agency Dashboard and Open Data e-learning module

Presentation to the
Records Managers' Forum
1 August 2018

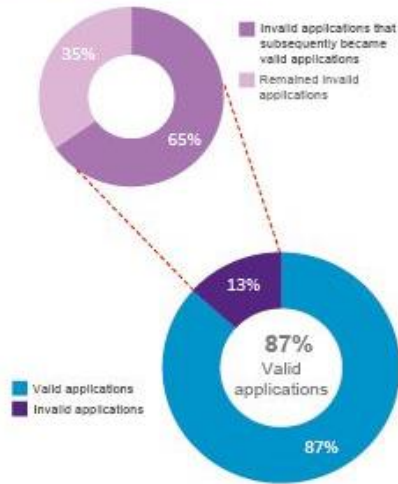
Sonia Minutillo
Director, Investigation and Reporting

2017/18 Year at a glance

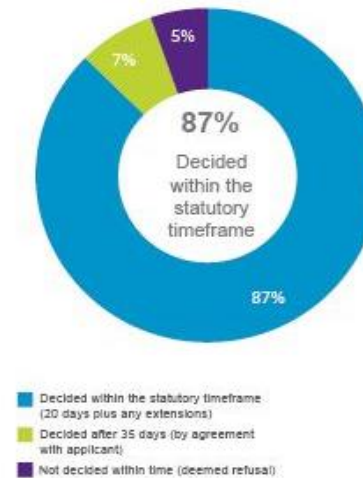
Where were applications lodged?



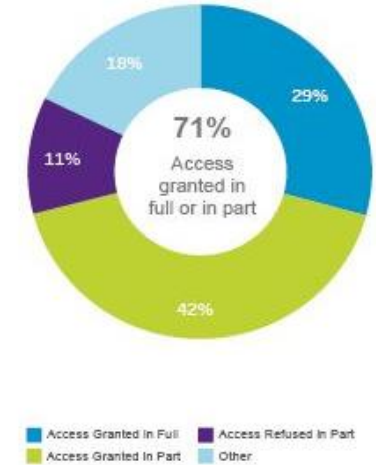
Were applications invalid?



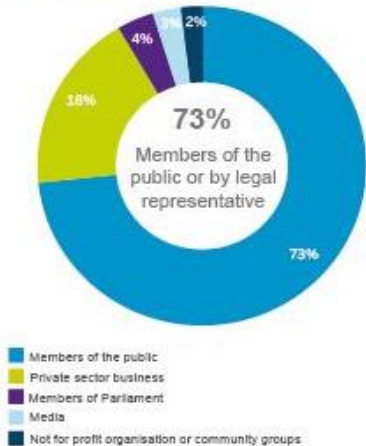
How quickly were decisions made?



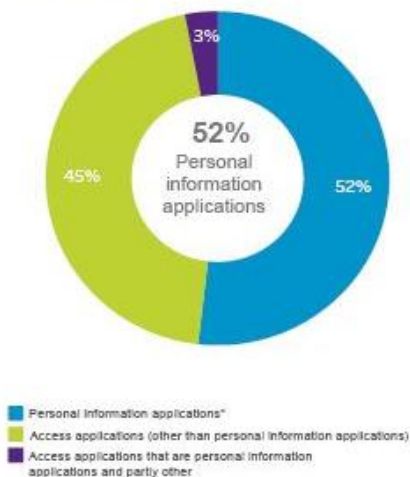
Did applicants get what they asked for?



Who applied?



What was asked for?



How were decisions reviewed?



What were the main review outcomes?

Agency-level GIPA dashboard

- Launched in April 2018
- Data visualisation tool to provide clear insight into GIPA functions by sector and by agencies
- Lengthy consultation processes with regulated agencies
- Benefits include:
 - Improved agency visibility and self-assessment of performance
 - Greater collaboration between agencies
 - Improved transparency to stakeholders
 - Enhanced community engagement.
- www.ipc.nsw.gov.au/agency-level-gipa-dashboard



Agency GIPA Dashboard

2016-17 Agency GIPA data - Year at a glance



Sectors

(All)

Agency

(All)

About



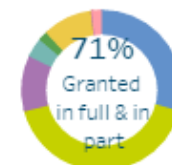
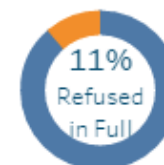
How to use the Dashboard



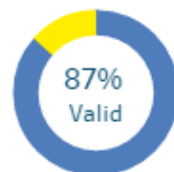
1. How many applications were lodged?

15,551

5. Did applicants get what they asked for?



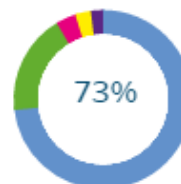
2. Were applications invalid?



6. How quickly were decisions made?



3. Who applied?

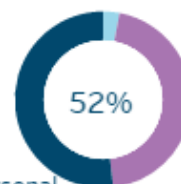


Public

7. How were decisions reviewed?

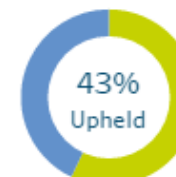


4. What information was asked for?



Personal

8. What were the main review outcomes?



1. How many applications were lodged?

Number of valid applications received

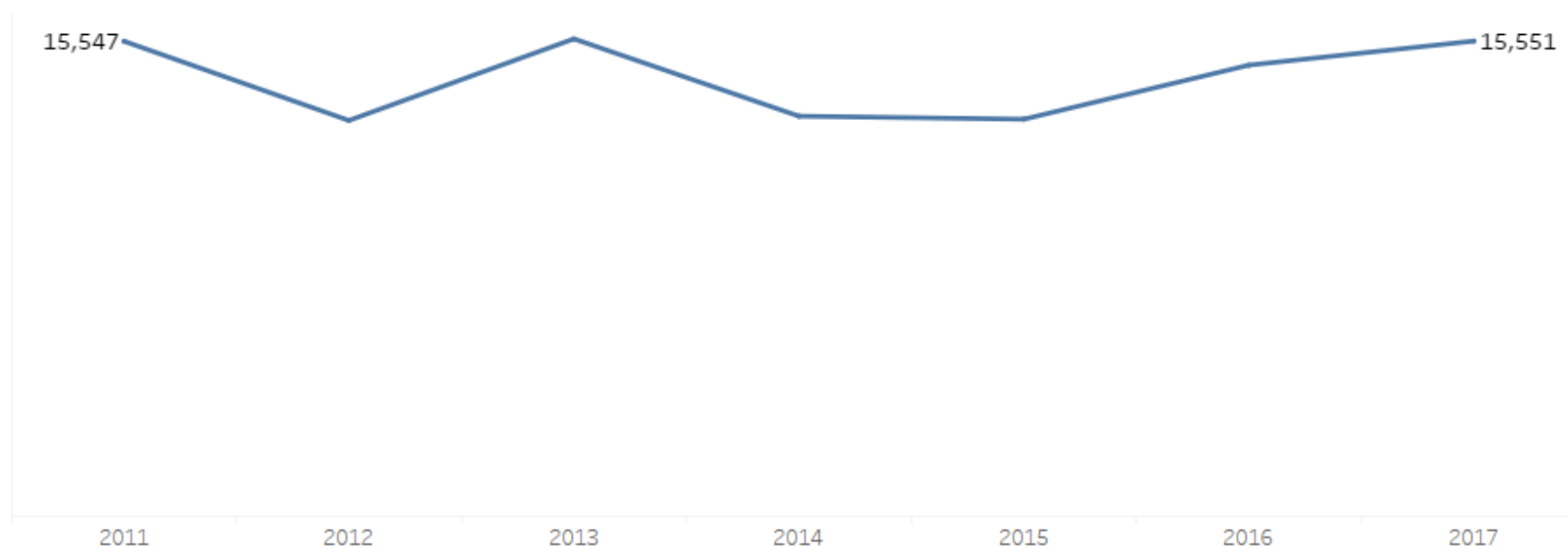


This chart shows the trend in the number of valid formal applications received by agencies. For more information see p.26 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.

◀ Double click on back arrow to return to front page

Sector: (All) Agency: (All)

1. Number of valid applications received across years



2. Were applications invalid?

Percentage of applications received that were invalid



This chart shows the trend in percentage of invalid applications received, across years. For more information see p.28 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.



Double click on back arrow to return to front page

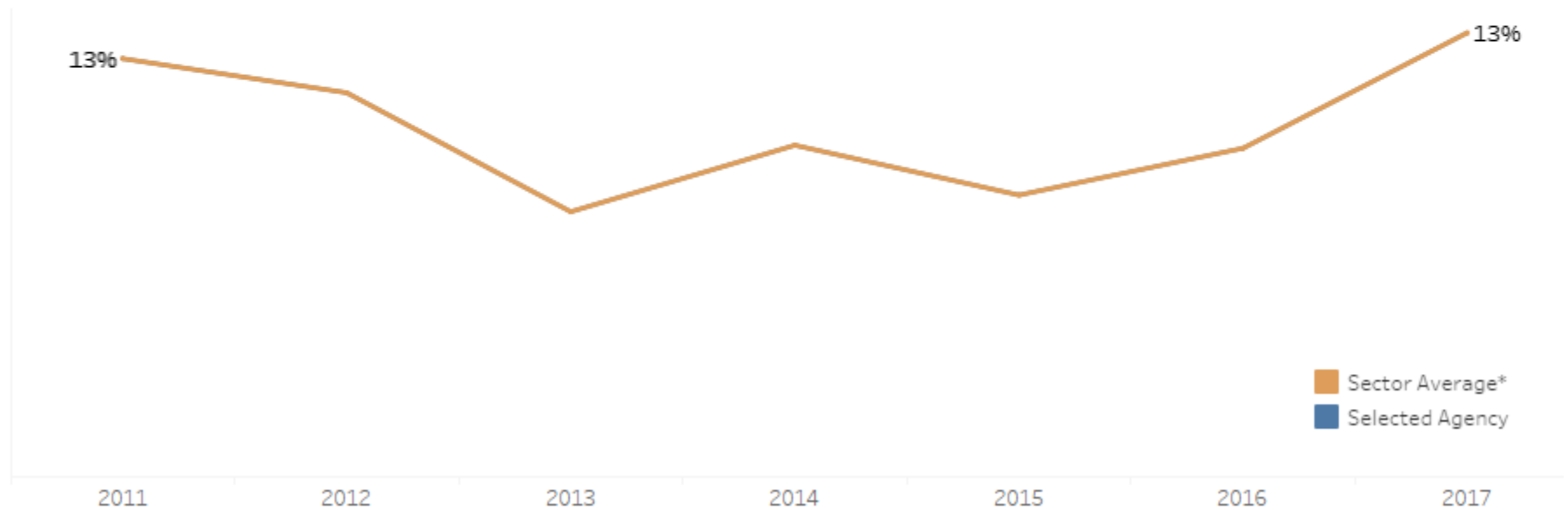
Sector

(All)

Agency

(All)

2. Percentage of applications received that were invalid



3. Who applied?

Percentage of outcomes by type of applicant

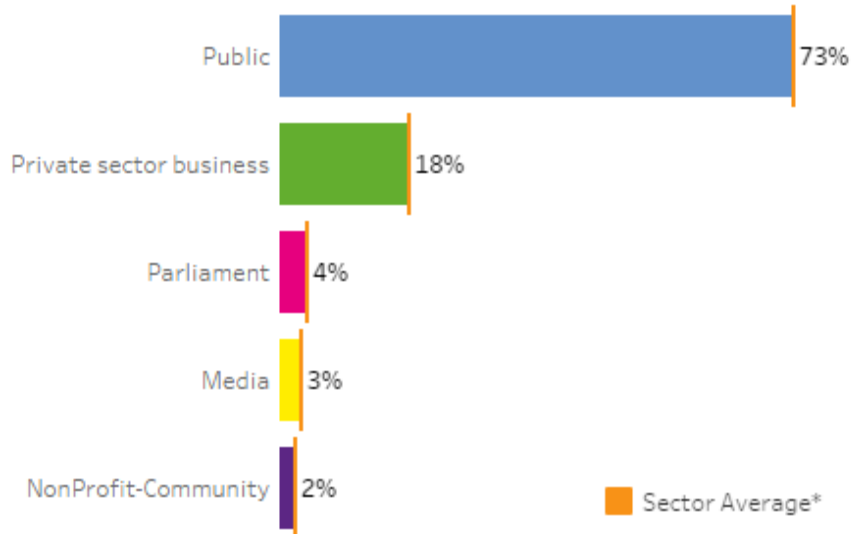


These charts show the distribution of outcomes (decisions) of valid applications received from different types of applicants. For more information see p.32 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.

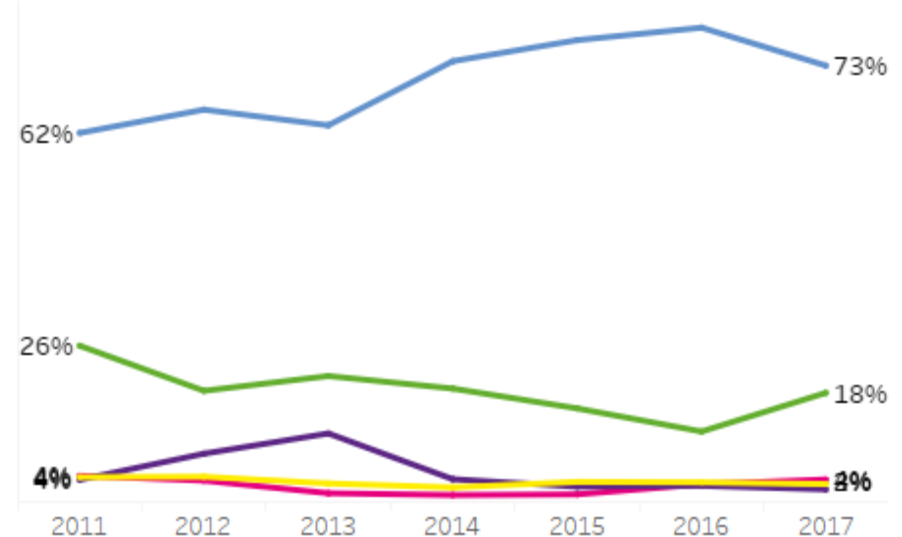
◀ Double click on back arrow to return to front page

Sector: (All) Agency: (All)

3a. Percentage of outcomes by type of applicant in FY 2016-17



3b. Percentage of outcomes by type of applicant across years



* The sector average is calculated as the average of all agencies within the sector other than the agency of interest. Percentage values are calculated at the sector and not the agency level. Where no data point exists, no data was reported by the selected agency to the IPC for that year. Hover over each data point to display the number of decisions made.

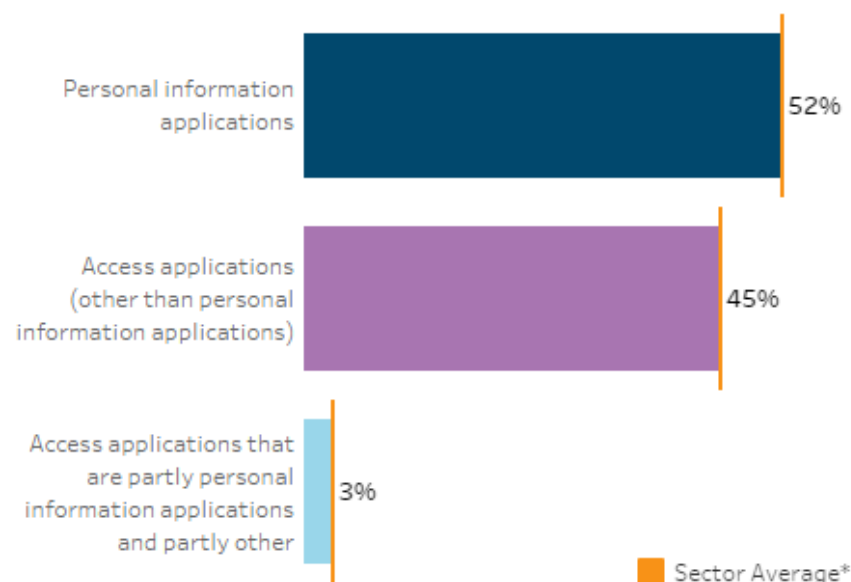
4. What information was asked for?

Percentage of outcomes by type of information requested

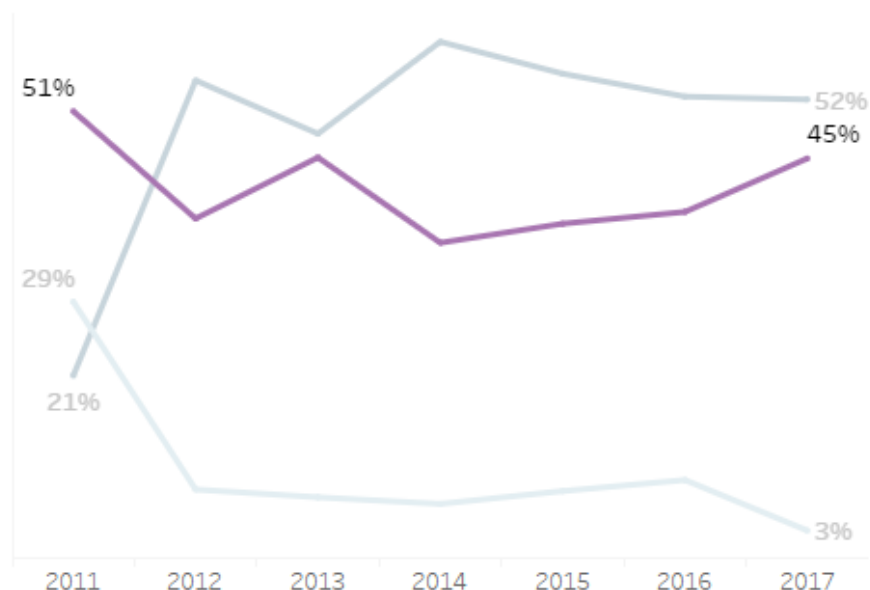
These charts show the distribution of outcomes (decisions) of valid applications received by type of information requested. For more information see p.36 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.

◀ Double click on back arrow to return to front page
Sector: (All) ▼
Agency: (All) ▼

4a. Percentage of outcomes by type of information requested in FY 2016-17



4b. Percentage of outcomes by type of information requested across years



* The sector average is calculated as the average of all agencies within the sector other than the agency of interest. Percentage values are calculated at the sector and not the agency level.

Where no data point exists, no data was reported by the selected agency to the IPC for that year.

Hover over each data point to display the number of invalid applications received.

5. Did applicants get what they asked for?

Release rates for access granted in full and in part



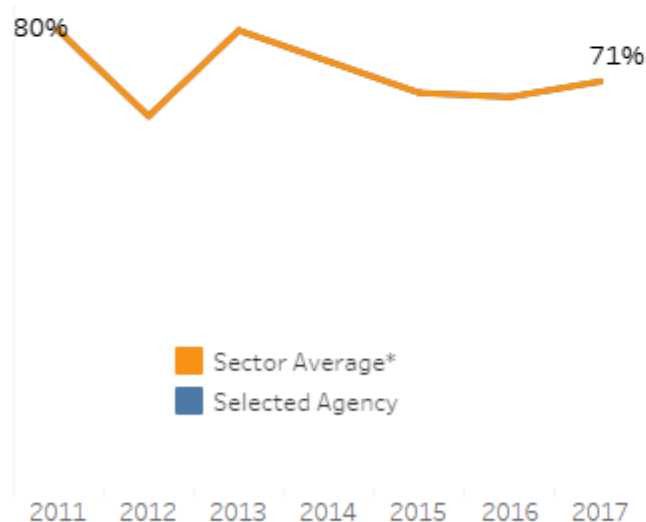
Chart 5a shows the trend in the overall 'release rate' as represented by the combined percentages of access granted in full and in part outcomes (decisions) as a percentage of all outcomes, across all years and all types of information.

Chart 5b, shows the trend in individual outcomes, by application type. Note that 'applications withdrawn' may include those where the agency, with the agreement of the applicant, provides information informally or via proactive release.

For more information see p.38 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.

◀ Double click on back arrow to return to front page
Sector: (All) ▼
Agency: (All) ▼

5a. Overall release rates



5b. Outcomes by application type

	Access applications (other than personal information applicati..		Access applications that are partly personal information ..		Personal information applications	
	2011	2017	2011	2017	2011	2017
Access Granted in Full	38%	38%	29%	29%	21%	21%
Access Granted in Part	33%	33%	46%	46%	49%	49%
Access Refused in Full	9%	9%	7%	7%	13%	13%
Application Withdrawn	5%	5%	5%	5%	3%	3%
Information Already Available	2%	2%	3%	3%	2%	2%
Information not Held	10%	10%	8%	8%	11%	11%
Refuse to Confirm/Deny whet..	0%	0%	0%	0%	0%	0%
Refuse to Deal with Application	3%	3%	2%	2%	1%	1%

* The sector average is calculated as the average of all agencies within the sector other than the agency of interest. Percentage values are calculated at the sector and not the agency level.

Where no data point exists, no data was reported by the selected agency to the IPC for that year.

Hover over each data point to display the number of applications received .

6. How quickly were decisions made?

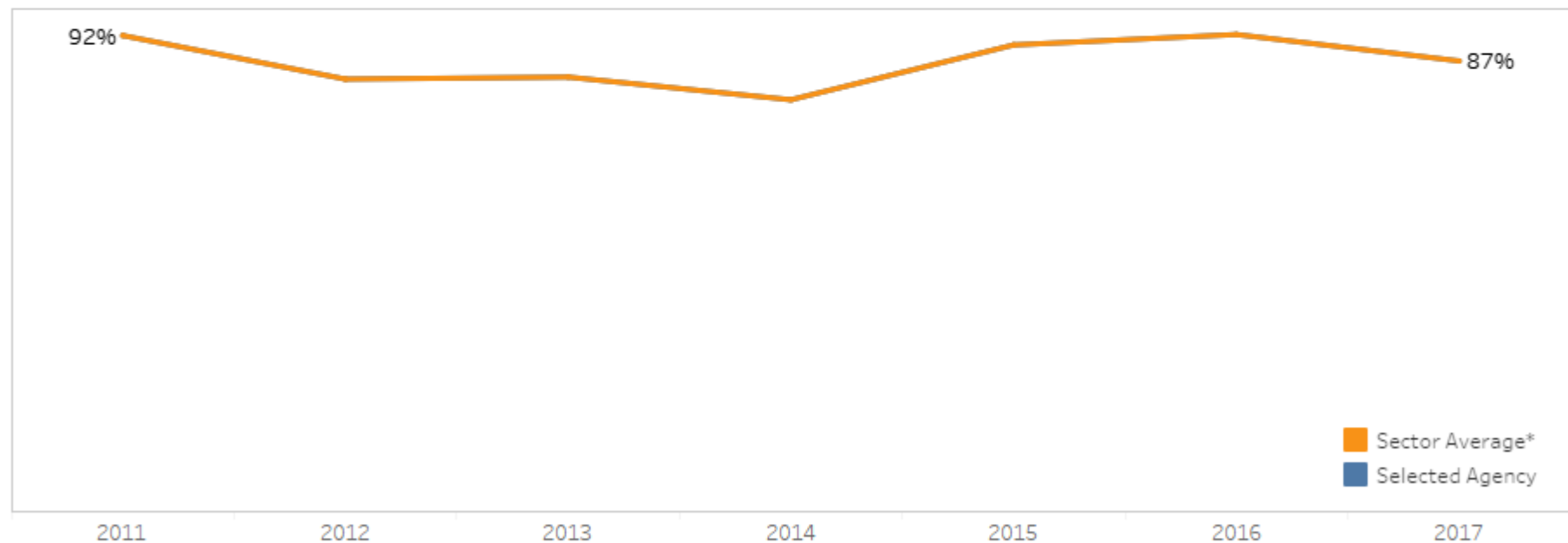
Percentage of valid applications decided within the statutory time frame

This chart shows the trend in the percentage of decisions made on access applications that were within the statutory time frame (20 working days plus any extensions), across years. Agencies may also decide an application after 35 days (by agreement with the applicant). For more information see p.46 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.

◀ Double click on back arrow to return to front page

Sector: (All) Agency: (All)

6. Percentage of valid applications decided within the statutory time frame



* The sector average is calculated as the average of all agencies within the sector other than the agency of interest. Percentage values are calculated at the sector and not the agency level.

Where no data point exists, no data was reported by the selected agency to the IPC for that year.

Hover over each data point to display the number of decisions made.

7. How were decisions reviewed?

Percentage of reviews by type



This chart shows the percentage of reviews conducted on application decisions, by review type for FY 2016-17.

Data used here is as reported by agencies and not internal data held by the IPC or by NCAT.

For more information see pp54-55 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.



Double click on back arrow to return to front page

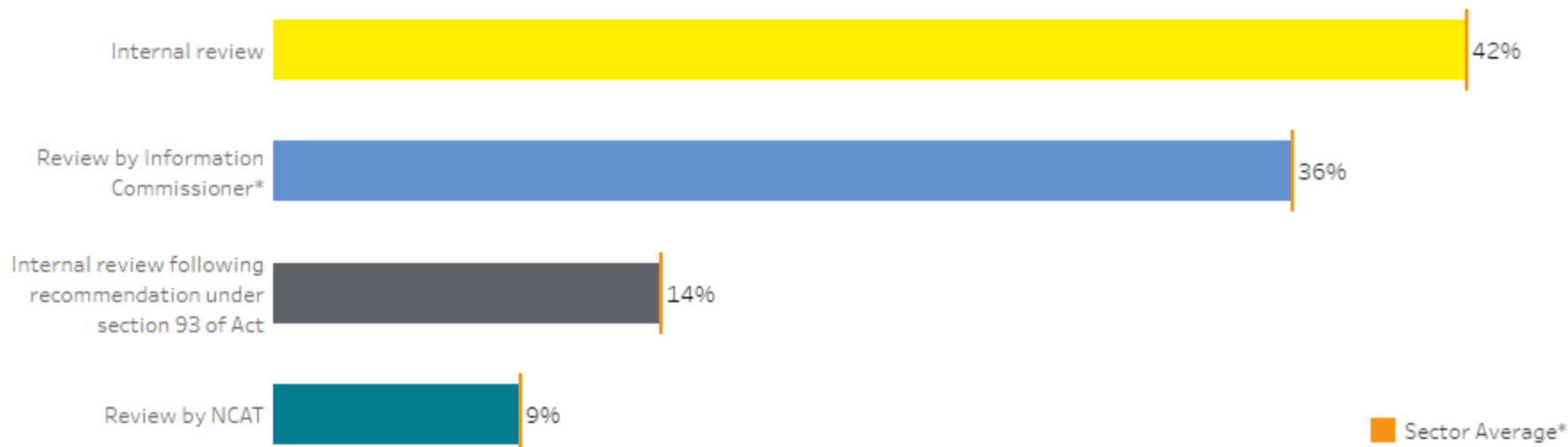
Sector

(All)

Agency

(All)

7. How were decisions reviewed in 2016-17?



* The sector average is calculated as the average of all agencies within the sector other than the agency of interest. Percentage values are calculated at the sector and not the agency level.

Where no data point exists, no data was reported by the selected agency to the IPC for that year.

Hover over each data point to display the number of reviews completed.

Note: The data presented in chart 7 relies on data provided by agencies in their annual report to the IPC. For more comprehensive data users should consult the *Information Commissioner's Annual Report on the Operation of the GIPA Act*, as that report considers data provided by the IPC and from NCAT annual reports as well as agency-provided data.

8. What were the main review outcomes?

Data used here is as reported by agencies and not internal data held by the IPC or by NCAT.

For more information see pp54-55 of the *Report on the Operations of the GIPA Act (2009) 2016-17* available at www.ipc.nsw.gov.au.

◀ Double click on back arrow to return to front page

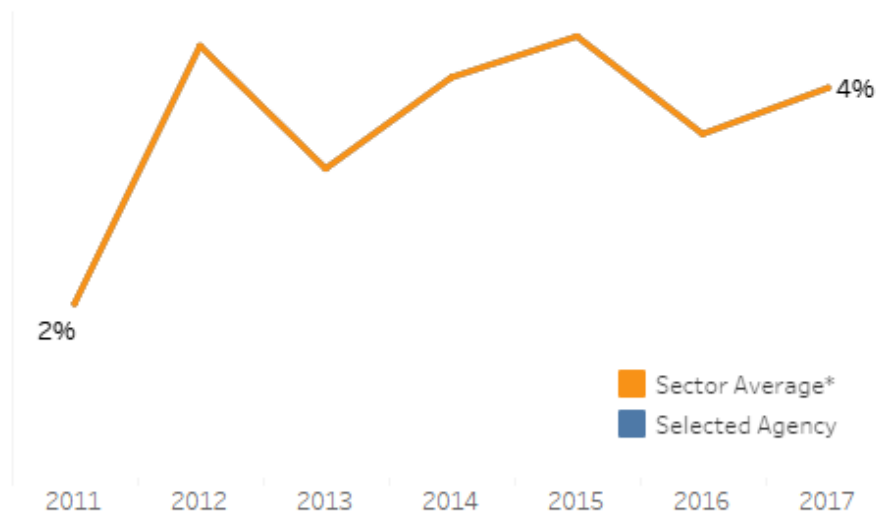
Sector

(All)

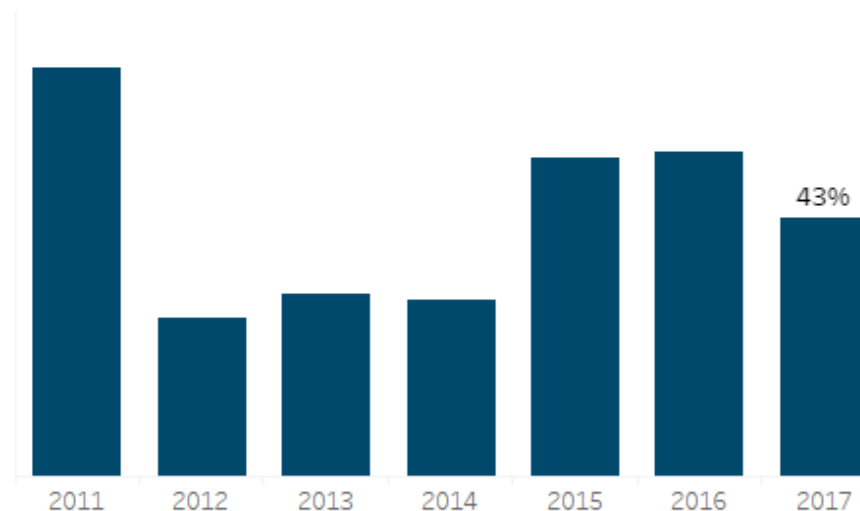
Agency

(All)

8a. Percentage of applications which were reviewed across years



8b. Percentage of reviews where the decision was upheld across years



* The sector average is calculated as the average of all agencies within the sector other than the agency of interest. Percentage values are calculated at the sector and not the agency level.

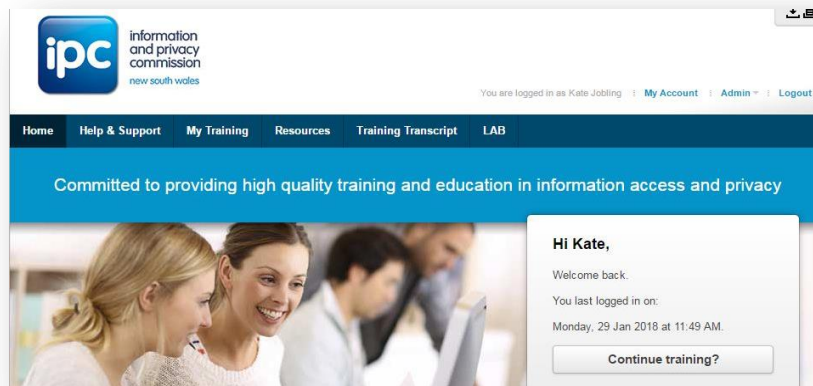
Where no data point exists, no data was reported by the selected agency to the IPC for that year.

Hover over each data point to display the number of reviews.

Note: the data presented in chart 8a relies on data provided by agencies in their annual report to the IPC. For more comprehensive data users should consult the Information Commissioner's Annual Report on the Operation of the GIPA Act, as that report considers data provided by the IPC and from NCAT as well as agency-provided data.

Open Data e-learning module

- Released May 2018
- A good understanding of Open Data
- Advice on how public sector organisations can embed sound information management practices to support Open Data release in NSW
- Suitable for staff at levels
- Available free from the IPC website www.ipc.nsw.gov.au/e-learning



IPC resources

Dashboard

www.ipc.nsw.gov.au/agency-level-gipa-dashboard

GIPA report

www.ipc.nsw.gov.au/report-operation-government-information-public-access-act-2009-2016-2017

E-learning

www.ipc.nsw.gov.au/e-learning

Open data

www.ipc.nsw.gov.au/open-data-infographic



information
and privacy
commission
new south wales

Connect with us



www.ipc.nsw.gov.au



twitter.com/IPCNSW



www.linkedin.com/company/information-and-privacy-commission-nsw/



www.youtube.com/user/IPCNSW



ipcinfo@ipc.nsw.gov.au



1800 472 679

If you are deaf or have a speech or hearing impairment, call us through the National Relay Service (NRS) on 133 677.

If you would like interpreter assistance, call us through the Translating and Interpreting Service (TIS) on 131 450.



information
and privacy
commission
new south wales