



State Archives
& Records

State Archives and Records NSW Strategic Plan Update

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State Archives and Records Authority of New South Wales

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A Statutory authority of the Crown within NSW Government

Our Focus:

- Preserve the records of the State of enduring value in perpetuity

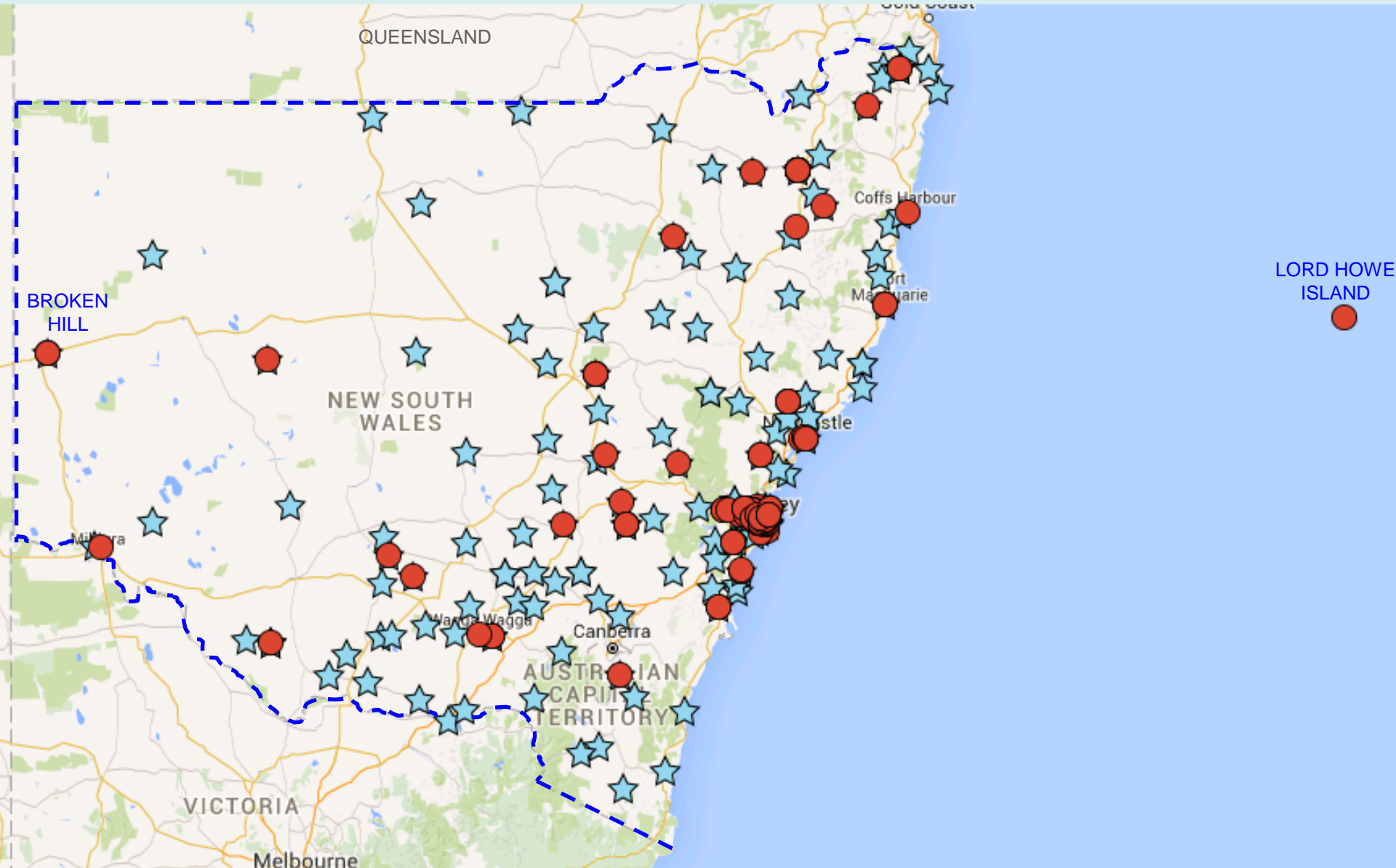
State Archives and Records Authority of New South Wales

- A diverse organisation with 5 business functions

- **Government Records Repository** – commercial records management
- **Government Recordkeeping** – advisory and regulatory arm of the Authority
- **Community and Public Access** – public facing services to the community
- **Archives Control** - manages & preserves all forms of archives – paper, digital
- **Digital Archives** – accepts and preserves born digital archives indefinitely

State Records Act 1998

State Archives and Records NSW - Coverage Across New South Wales





- Landscape of Government in NSW is fast changing
- Government reforms driving change in the way services delivered
- Digital is both driving change and facilitating the change
- Change is happening frequently and fast
- Agencies need to be more agile and responsive to the changed environment
- State Archives NSW move to ICT and Digital Government (IDG) provides opportunities to lead the change to digital

Strategic Plan - Our Focus

- Build a new identity for State Archives and Records NSW
- Expand access and engagement with the State archives
 - online, onsite and in the community
- Secure long-term funding State archives statutory functions
- Lead implementation of WoG digital preservation capability
- Simplify compliance through the adoption of Records by Design principles
- Flexible to meet the challenges of the future
- Extend our innovative capabilities in digital service delivery



State Archives & Records

New Strategic Plan

Our Vision	The people and Government of New South Wales have ready access to archives and records, which support good and accountable government, illuminate history and enrich the life of the people and their communities				
Our Statutory Functions	Promote best practice records management across public offices	Provide appropriate care and access to the records in the Authority's care	Encourage the preservation of the archival resources of value to the State	Document and describe State archives collection	Facilitate the provision of services and facilities that support the care and access to State records.
Our Strategic Objectives	PROTECTING & PRESERVING	ILLUMINATING OUR PAST	ACCESSING THE COLLECTIONS	DIGITAL INNOVATION	PEOPLE AND FINANCES
	Protect and preserve State records	Document and describe the State archives	Increase access and use of the State archives	Establish record keeping practices which support digital Government	Sustainable funding to support the Authority's functions
Our Desired Outcomes and Initiatives	PERPETUAL RECORDS	ACCESSIBLE CONTENT	REGIONAL & COMMUNITY ENGAGEMENT	INFORMATION SERVICE EXCELLENCE	FINANCIALLY SOUND
	Minimise the risk of avoidable loss of records and archives of importance.	State archives are accessible online, onsite and in regional NSW	Increase community engagement with the State archives across NSW	State Records knowledge and expertise in digital is recognised and sought by public offices	Develop new funding models which reduce the dependence on Treasury and the GRR surplus
	RECORDS BY DESIGN	RENOWNED	HIGHLY COLLABORATIVE	INTEGRATED DIGITAL SERVICES	ENGAGED & KNOWLEDGABLE STAFF
	Promote "By Design" principles that improve the effectiveness of records management systems	Recognised as the custodians of the most significant State archives collection in Australia	Establish partnerships which increase access and use of the State archives collection	Consolidate digital platforms to enhance the customer experience	Invest in programs which develop our people, attract the right talent and increase engagement
	SIMPLIFIED COMPLIANCE	ARCHIVES AND RECORDS AVAILABLE	CULTURAL & HISTORICAL RESEARCH	LEADER IN DIGITAL PRESERVATION	GROWING THE REVENUE BASE
Simplify processes and regulatory frameworks to be more agile, responsive and adaptive.	Proactively work with public offices to plan the transfer of future State archives to the Authority	Partner with others to establish a family history research and cultural centre in Western Sydney.	Leverage the Authority's expertise in digital preservation across Government	Develop new services and funding streams for sustainable funding of the Authority's activities	
Our Guiding Principles	Service	integrity	Accountability	Trust	

Protecting and Preserving

Our Strategic Objectives	PROTECTING & PRESERVING
	Protect and preserve State records
Our Desired Outcomes and Initiatives	PERPETUAL RECORDS
	Minimise the risk of avoidable loss of records and archives of importance.
	RECORDS BY DESIGN
	Promote "By Design" principles that improve the effectiveness of records management systems
	SIMPLIFIED COMPLIANCE
	Simplify processes and regulatory frameworks to be more agile, responsive and adaptive.

- Secure funding to digitise, document and preserve at risk collections
- Review storage standards to ensure new technologies and work practices appropriately protect records
- Ensure "Records By Design" principles are adopted at design
- Streamlined processes to simplify timely transfer of records to State archives
- Investigate the establishment of a prequalification scheme for records storage and management suppliers

Illuminating Our Past

Our Strategic Objectives	ILLUMINATING OUR PAST
	Document and describe the State archives
Our Desired Outcomes and Initiatives	ACCESSIBLE CONTENT
	State archives are accessible online, onsite and in regional NSW
	RENOWNED
	Recognised as the custodians of the most significant State archives collection in Australia
	ARCHIVES AND RECORDS AVAILABLE
	Proactively work with public offices to plan the transfer of future State archives to the Authority

- Reduce the State Archive documentation backlog and facilitate accurate asset valuation
- Upgrade web and online services to support anytime, anywhere and any device access
- Build recognition through better branding, innovative service delivery, new education and learning programs, and engaging exhibitions and online presences
- Establish programs which monitor public office management of records

Accessing the Collections

Our Strategic Objectives	ACCESSING THE COLLECTIONS
	Increase access and use of the State archives
Our Desired Outcomes and Initiatives	REGIONAL & COMMUNITY ENGAGEMENT
	Increase community engagement with the State archives across NSW
	HIGHLY COLLABORATIVE
	Establish partnerships which increase access and use of the State archives collection
	CULTURAL & HISTORICAL RESEARCH
Partner with others to establish a family history research and cultural centre in Western Sydney.	

- Digitise the archives to improve access on line and onsite
- Look to expand Regional Archive Centres across NSW
- Establish exhibition and marketing programmes
- Extend the State Records volunteer program
- Develop a site master plan which factors long term use of the WSRC
- Establish a joint cultural and community facility in Western Sydney

Digital Innovation

Our Strategic Objectives	DIGITAL INNOVATION
	Establish recordkeeping practises which support digital Government
Our Desired Outcomes and Initiatives	INFORMATION SERVICE EXCELLENCE
	State Records knowledge and expertise in digital is recognised and sought by public offices
	INTEGRATED DIGITAL SERVICES
	Consolidate digital platforms to enhance the customer experience
	LEADER IN DIGITAL PRESERVATION
Leverage the Authority's expertise in digital preservation across Government	

- Design and advice of new and emerging technology platforms
- Provide support, training and advice to public offices facing extended periods of change
- Review customer experience using the Digital State Archive / OpenGov / DataNSW platforms
- Leverage the Digital Archive expertise to lead the development a Digital Preservation solution for whole of Government

People and Finances

Our Strategic Objectives	PEOPLE AND FINANCES
	Sustainable funding to support the Authority's functions
Our Desired Outcomes and Initiatives	FINANCIALLY SOUND
	Develop new funding models which reduce the dependence on Treasury and the GRR surplus
	ENGAGED & KNOWLEDGABLE STAFF
	Invest in programs which develop our people, attract the right talent and increase engagement
	GROWING THE REVENUE BASE
	Develop new services and funding streams for sustainable funding of the Authority's activities

- Develop sustainable funding model for statutory functions of the Authority
- Develop a workforce strategy which aligns to new services and skills
- Restructure the Authority to align with need and comply with the GSE Act
- Develop a new business plan for the GRR aligned to Government reform initiatives
- Review new potential commercial services for State Records

Digital Is A Game Changer

Many Opportunities and Challenges



State Archives
& Records

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State Records Authority of New South Wales

We manage and provide access to the New South Wales State archives collection, a unique and irreplaceable part of Australia's cultural heritage dating back to 1788

New exhibition - Windows into Wartime

The homefront through the lens of the Gov't Printing Office during and after the First World War.

[Read More](#)

Online Indexes

Search for people and places. Use our KeyName Search or select from our list of indexes.

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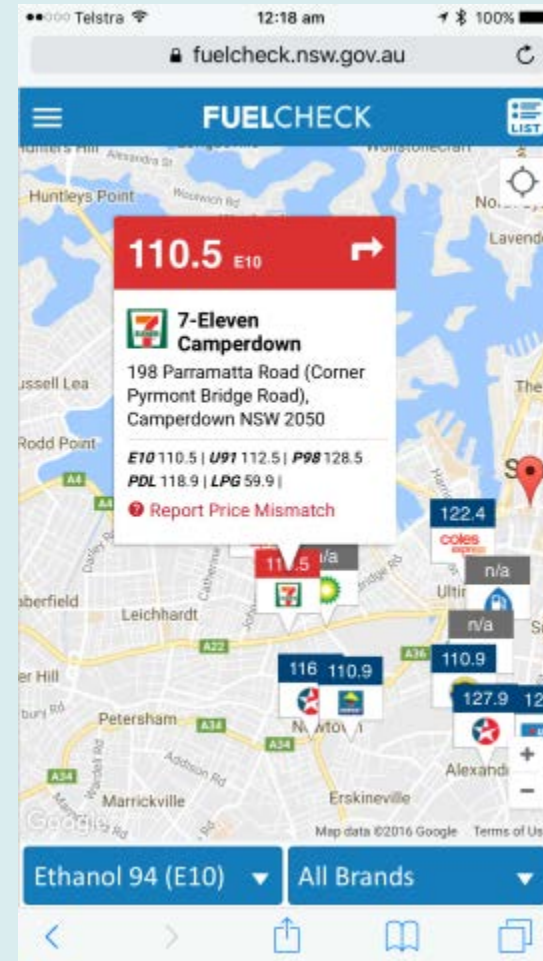
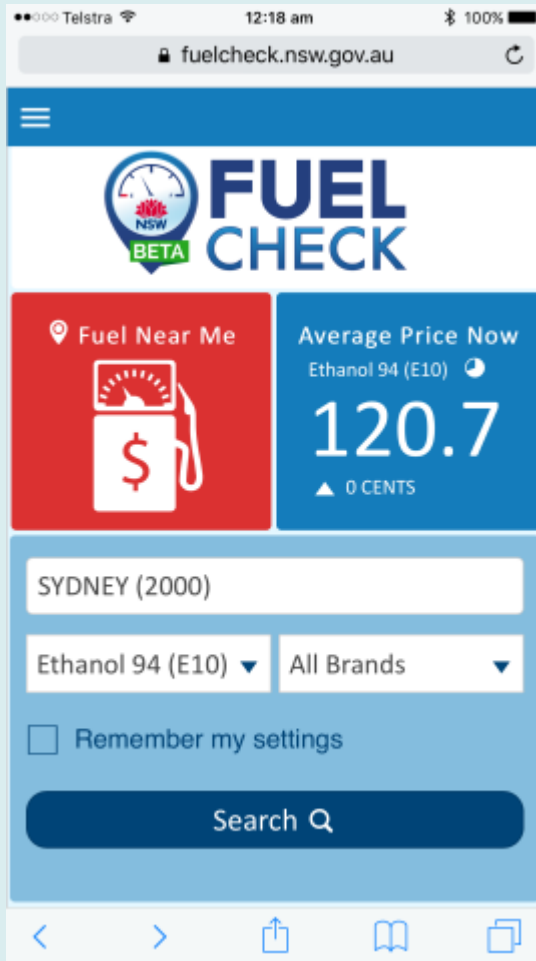
Website Updates

Our online indexes and copy services are available again. Work is continuing to improve our site and our online services.

[Read More](#)

<https://www.records.nsw.gov.au/>

Digital: The Game Has Already Changed



Government extensive use of aggregated data from non-Government sources

Digital: The Game Will Change Further

NSW GOVERNMENT | Finance, Services & Innovation

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NSW Data Analytics Centre

The NSW Data Analytics Centre facilitates data sharing between agencies to inform more efficient, strategic, whole-of-government evidence based decision making. It does that by leveraging internal and external partnerships so that the right capabilities, tools and technologies are applied. The key functions of the DAC include:

- Deliver priority analytics projects using whole of government data in a secure environment
- Advise on NSW government challenges and potential solutions using data analytics
- Manage a secure environment for data sharing
- Establish and maintain a register of data assets
- Coordinate consistent data management definitions and standards
- Advise on making de-identified data open to the public
- Advise on best practice data analytics, cyber security and privacy measures

The Data Analytics Centre (DAC) was announced in August 2015 by the Minister for Innovation and Better Regulation, the Hon. Victor Dominello, MP.

The DAC has been established within the NSW Department of Finance, Services and Innovation (DFSI). It aims to be a world leader in the application of whole of government data analytics and insights to support strategic decision making and improved service delivery.

The DAC will leverage world class data collection tools and analytic expertise, providing the opportunity to overcome the silos and duplication that currently exist across government agencies.

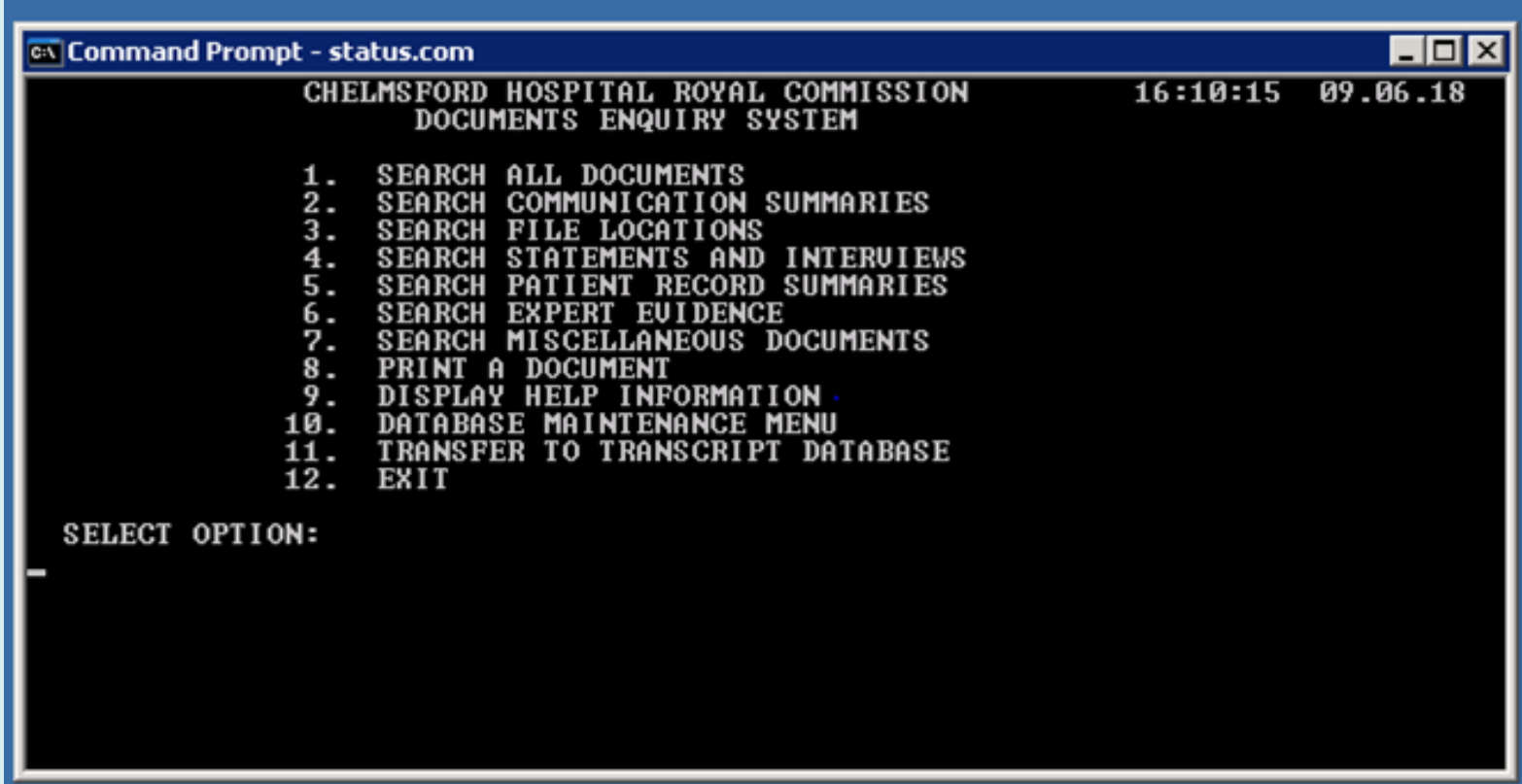
Government analysing and “mashing” data from multiple sources to improve social outcomes of its citizens

Digital: New Forms of Born Digital Records

The Norm Today



Our Challenge: To Avoid A Digital Dark Age



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C:\> Command Prompt - status.com
CHELMSFORD HOSPITAL ROYAL COMMISSION          16:10:15  09.06.18
DOCUMENTS ENQUIRY SYSTEM

1.  SEARCH ALL DOCUMENTS
2.  SEARCH COMMUNICATION SUMMARIES
3.  SEARCH FILE LOCATIONS
4.  SEARCH STATEMENTS AND INTERVIEWS
5.  SEARCH PATIENT RECORD SUMMARIES
6.  SEARCH EXPERT EVIDENCE
7.  SEARCH MISCELLANEOUS DOCUMENTS
8.  PRINT A DOCUMENT
9.  DISPLAY HELP INFORMATION
10. DATABASE MAINTENANCE MENU
11. TRANSFER TO TRANSCRIPT DATABASE
12. EXIT

SELECT OPTION:
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Preserving digital records and archives for the future is possibly the biggest challenge we all face

The question to answer is - Are we up to the challenge ??



Thank You

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